



STEWART BROWN Business Solutions

Stewart Brown is the market leader in providing financial benchmarking services to the aged care industry. We have been assisting providers of care to measure their financial performance through industry benchmarking for more than 12 years.



WHAT IS SURVEYED?

We collect data each quarter for residential aged care facilities, CACP's and EACH and EACHD packages.

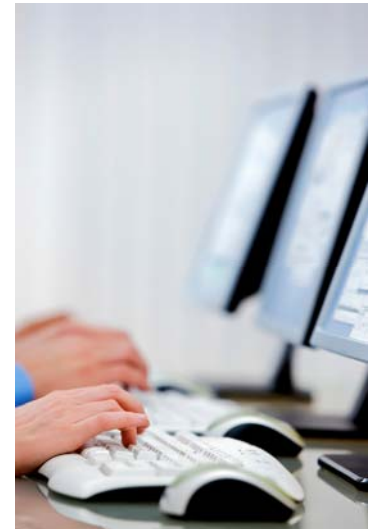
Data collected includes income and expenditure items, worked hours by various categories and resident category data (RCS/ACFI).

THE SURVEY PROCESS

Our friendly and experienced team work with participants during each step in the process to ensure that it minimises the work required to provide the data to us.

All data undergoes a rigorous data cleansing process to ensure that the information we use is reliable. Once we are satisfied with the data we process it and begin our analysis of the finalised data set.

With the exception of the full year June report, our timetable is to report within two months of quarter end.



SURVEY OUTCOMES

Each participant receives a comprehensive report on each quarterly survey. This report includes detailed analysis of the data, trends summary tables and graphs.

All participants also receive a tailored report for each facility comparing the results of their facilities against various benchmarks.